

Delivery and payment terms

These terms and conditions apply to the purchase of digital content (e-books) via the online shop operated at www.gabrielavolf.com.

1. Seller

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2. Subject of purchase

The object of purchase are electronic books (e-books) in PDF format, which are available for download after payment. This is digital content within the meaning of Section 2389 et seq. of the Civil Code.

3. Price

All prices are in CZK including VAT, I am not a VAT payer. The price is valid at the time of ordering and is final.

4. Payment terms

Payment for e-books is made in cashless form via:

- **ComGate** payment gateways (credit card, bank transfer, QR payment)
- transfer by domestic bank
- foreign wire transfer (IBAN and SWIFT on request by email)
- PayPal.com

After payment, the buyer receives a confirmation of successful completion of the transaction and then the product is automatically delivered to them by email and made available for download.

5. Delivery terms

Digital content is delivered without delay after payment, usually within a few minutes in case of payment via payment gateway, up to two days in case of payment by bank transfer and foreign payment according to the bank.

- The download link is sent automatically to the email address provided at the time of order.
- In case of technical difficulties, the buyer can contact the seller by email.

6. Right of withdrawal

In accordance with the provisions of Section 1837(I) of the Civil Code, it is not possible to withdraw from a contract for the supply of digital content if the performance of the contract (i.e. the download of the file) has been initiated with the prior express consent of the purchaser.

7. Technical requirements

In order to download and read the e-book, you must have:

- a device with an internet connection
- an application capable of opening the PDF format (e.g. Adobe Acrobat Reader)

8. Final provisions

The Seller reserves the right to modify these terms and conditions. The current version is always available on the website.

Validity from: 27.7.2025