

Terms and Conditions

for the sale of electronic publications (e-books) through the GabrielaVolf.com e-shop

1. Introductory provisions

1.1. These terms and conditions govern the rights and obligations between the buyer and the operator of the e-shop available at www.gabrielavolf.com.

1.2. The operator of the e-shop is:

Bc. Gabriela Volfová ID

No.: 23522411

Registered office: Rokycanova 1236, 282 01, Český

Brod VAT not payable

E-mail: gabrielapeceslaskou@email.cz

(hereinafter referred to as "Seller")

1.3. The buyer is a natural or legal person who concludes a purchase contract with the seller through this e-shop (hereinafter referred to as the "buyer").

2. Subject of the contract

2.1. The subject of the sale are electronic books (e-books) created by the author and offered for purchase in digital form.

2.2. After payment of the order, the product is made available for download or delivered to the e-mail address provided at the time of purchase.

3. Order and payment

3.1. The order is binding when the electronic form is sent and confirmed by the seller.

3.2. Payment is possible via payment gateway or bank transfer. The payment details are sent after the order has been sent.

3.3. The buyer is obliged to enter correctly and completely the data necessary to complete the order.

3.4. The Buyer acknowledges that the purchased digital product will not be shipped until after payment has been credited to the Seller's account.

4. Delivery terms

4.1. The electronic product (e-book) will be made available for download or sent by email upon payment of the full purchase price.

4.2. The Seller is not responsible for technical problems of the Buyer preventing the download or opening of the e-book (e.g. device incompatibility or email errors).

5. Withdrawal from the contract

5.1. The Buyer does not have the right to withdraw from the contract within the meaning of Section 1837 (I) of the Civil Code, as the digital content is not supplied on a tangible medium and has been made available after the Buyer's prior express consent to this restriction.

5.2. By submitting an order, the purchaser expressly agrees to this provision and acknowledges that once the e-book has been made available, it is no longer possible to withdraw from the contract.

6. Liability and claims

6.1. In the event of technical problems with the delivery or display of the e-book, the buyer is entitled to contact the seller at gabrielapeceslaskou@email.cz.

6.2. Complaints will be handled individually with regard to the nature of the digital product.

7. Copyright protection

7.1. All contents of the e-books offered, including texts, recipes, photographs and design, are protected by copyright and are the exclusive property of Gabriela Volfová.

7.2. Any copying, distribution, sharing, forwarding or publishing of the content of the e-books (e.g. in Facebook groups, blogs, printed materials, etc.) is expressly prohibited.

7.3. By purchasing an e-book, the purchaser only obtains a non-exclusive, non-transferable right of personal use.

7.4. Infringement of copyright will be dealt with by legal means in accordance with Act No. 121/2000 Coll., Copyright Act.

8. Personal data protection (GDPR)

8.1. The Seller processes the Buyer's personal data in accordance with Regulation (EU) 2016/679 (GDPR).

8.2. The personal data is processed for the purpose of order processing and delivery of the digital product.

8.3. The Buyer has the right to access, rectify, erase, restrict the processing of his/her personal data and lodge a complaint with the Office of the Data Protection Authority.

8.4. Personal data will not be passed on to third parties without the consent of the buyer, except as necessary to comply with legal obligations.

9. Newsletter and newsletter

9.1. The buyer may consent to the receipt of the newsletter at the time of purchase or otherwise.

9.2. The newsletter can be cancelled at any time via a link in each email or on request by email to the seller's address.

10. Use of cookies

10.1. The GabrielaVolf.com website uses cookies to improve user experience, traffic analysis and marketing purposes.

10.2. The user can enable or disable the storage of cookies in their browser. Disabling cookies may limit the functionality of the website.

11. Final provisions

11.1. By placing an order, the buyer confirms that he/she has read and agrees to these terms and conditions.

11.2. Before submitting an order, the Buyer actively checks the box confirming his/her acceptance of these terms and conditions.

11.3. The Seller reserves the right to change these terms and conditions at any time. Changes shall take effect upon posting on the website www.gabrielavolf.com.

11.4. These terms and conditions are valid and effective from 25 July 2025.